

# Telephone voting for overseas electors

## information sheet



A by-election in the Queensland state electorate of Stretton will be held on 24 July. If you are enrolled to vote in Stretton but will be overseas for the election, you are eligible to telephone vote.

You can check your enrolment at [aec.gov.au](http://aec.gov.au).

To register for a telephone vote call +61 7 3035 8107 and select 1. You will be asked to verify yourself on the electoral roll.

After registering, you must call +61 7 3035 8107 and select 2 to cast your vote. Registration and voting dates and times (AEST) are below.

International call charges will apply.

### Registering for a telephone vote from overseas is available during the following times (AEST)

Monday 12 and 19 July Tuesday 13 and 20 July Wednesday 14 and 21 July Thursday 15 and 22 July Friday 16 July	9am to 5pm
Friday 23 July	9am to 6pm
Saturday 24 July (election day)	8am to 12pm

### After registering, cast your vote from overseas during the following times (AEST)

Monday 12 and 19 July Tuesday 13 and 20 July Wednesday 14 and 21 July Thursday 15 and 22 July Friday 16 July	9am to 5pm
Friday 23 July	9am to 6pm
Saturday 24 July (election day)	8am to 6pm

# Telephone voting – for overseas electors

Telephone voting takes some time and involves several steps. This process ensures the integrity and secrecy of the vote.

Telephone voting works like this:

- 1** Call +61 7 3035 8107 and select 1 to speak to an ECQ representative.
- 2** You will be asked to verify yourself on the electoral roll – you can check your enrolment before calling at [aec.gov.au](http://aec.gov.au).
- 3** You will then be asked to provide the ECQ representative with a six (6) digit personal identification number (PIN) and an email address to receive your unique registration number.
- 4** After receiving your registration number and PIN, call +61 7 3035 8107 and select 2.
- 5** You will be asked to verify your identity by ONLY providing the registration number and PIN to the ECQ representative.
- 6** To ensure your vote is completely secret, please do not share your name or address during this call.
- 7** The ECQ representative will then read your electorate's ballot paper instructions, and the list of candidates as they appear on the ballot paper.
- 8** You will then be asked to choose the candidates in your order of preference.
- 9** A witness will watch and listen to ensure the ECQ representative marks the ballot paper as you have instructed.
- 10** Once completed, the ballot paper is put in a sealed ballot box – just as if you had voted in person.
- 11** After the close of polls at 6pm on Saturday 24 July 2021, the ballot box is opened, and all the votes are counted.
- 12** Your vote is always secret.

# Telephone voting – for overseas electors

## Qs & As

### 1 How do I check to see if I'm enrolled and can vote in the 2021 Stretton by-election?

Scan the QR code and search your address to see if it is in the electorate of Stretton.

Or go to [aec.gov.au](http://aec.gov.au) to check or update your enrolment.



*Scan the QR code and search your address*

### 2 I've applied for a postal vote but I'd rather telephone vote. Can I do this?

Yes. Just follow the instructions on the ECQ's website or the Telephone voting for overseas electors fact sheet. When you receive the postal vote you applied for, you do not need to complete it.

### 3 I have voted using my postal vote and sent it back, but I'm worried it won't get to the ECQ in time. Can I telephone vote?

Yes. Just mention that you've sent a postal vote to the ECQ representative when you call to register for telephone voting. Your postal vote will not be counted as your telephone vote will be recorded in the system.

### 4 I want to postal vote but I'm travelling, and phone coverage is poor. What can I do?

You can nominate an address where you can collect your postal vote. This can be a friend's home, a hotel or PO box or other secure location. Once you've received your vote, the ECQ recommends voting straight away and mailing your declaration envelope to the ECQ immediately.

Voting must take place before the close of polls at 6pm on election day Saturday 24 July and received by the ECQ on or before 3 August 2021.

### 5 I won't be able to vote because my work commitments/travel plans mean I can't phone or use a postal vote. Am I a non-voter?

If your commitments make it impossible to vote in the 2021 Stretton by-election, you can email [nonvoters@ecq.qld.gov.au](mailto:nonvoters@ecq.qld.gov.au) and provide your reason. The ECQ accepts valid and sufficient reasons for not voting.

### 6 I applied for a postal vote, but it didn't arrive in time. Am I a non-voter?

Please email [nonvoters@ecq.qld.gov.au](mailto:nonvoters@ecq.qld.gov.au) and explain that your postal vote did not arrive by 6pm on election day Saturday 24 July 2021.