

Telephone voting for overseas electors

fact sheet



If you are enrolled to vote in Queensland and are overseas for the 2020 State general election, you are eligible to telephone vote.

You can check your enrolment at aec.gov.au.

To register for a telephone vote call +61 7 3035 8107 and select 1. You will be asked to verify yourself on the electoral roll.

After registering, you must call +61 7 3035 8107 and select 2 to cast your vote. Registration and voting dates and times (AEST) are below.

International call charges will apply.

Registering for a telephone vote from overseas is available during the following times (AEST)

Monday 19 and 26 October Wednesday 21 and 28 October Friday 23 and 30 October	8am to 5pm
Tuesday 20 and 27 October Thursday 22 and 29 October	8am to 9pm
Saturday 24 October	9am to 4pm
Saturday 31 October election day	8am to 12pm

Registrations to apply to telephone vote from overseas have closed.

After registering, cast your vote from overseas during the following times (AEST)

Monday 19 and 26 October Wednesday 21 and 28 October Friday 23 and 30 October	9am to 6pm
Tuesday 20 and 27 October Thursday 22 and 29 October	9am to 9pm
Saturday 24 October	9am to 5pm
Saturday 31 October election day	8am to 6pm

Telephone voting – for overseas electors

Telephone voting takes some time and involves several steps. This process ensures the integrity and secrecy of the vote.

Telephone voting works like this:

- 1 Call +61 7 3035 8107 and select 1 to speak to an ECQ representative.
- 2 You will be asked to verify yourself on the electoral roll – you can check your enrolment before calling on aec.gov.au.
- 3 You will then be asked to provide the ECQ representative with a six (6) digit personal identification number (PIN) and an email address to receive your unique registration number.

TO VOTE - follow steps 4 - 13

- 4 After receiving your registration number and PIN, call +61 7 3035 8107 and select 2.
- 5 You will be asked to verify your identity by ONLY providing the registration number and PIN to the ECQ representative.
- 6 To ensure your vote is completely secret, please do not share your name or address during this call.
- 7 Once verified, the ECQ will confirm the electorate in which you can vote.
- 8 The ECQ representative will then read your electorate's ballot paper instructions, and the list of candidates as they appear on the ballot paper.
- 9 You will then be asked to choose the candidates in your order of preference.
- 10 A witness will watch and listen to ensure the ECQ representative marks the ballot paper as you have instructed.
- 11 Once completed, the ballot paper is put in a sealed ballot box – just as if you had voted in person.
- 12 After the close of polls at 6pm on Saturday 31 October, the ballot box is opened, and all the votes are counted.
- 13 Your vote is always secret.

Telephone voting – for overseas electors

Qs & As

1 How do I check to see if I'm enrolled and can vote in the Queensland 2020 State general election?

Go to aec.gov.au to check or update your enrolment.

2 I've applied for a postal vote but I'd rather telephone vote. Can I do this?

Yes. Just follow the instructions on the ECQ's website or the Telephone voting for overseas electors fact sheet. When you receive the postal vote you applied for, you do not need to complete it.

3 I have voted using my postal vote and sent it back, but I'm worried it won't get to the ECQ in time. Can I telephone vote?

Yes. Just mention that you've sent a postal vote to the ECQ representative when you call to register for telephone voting. Your postal vote will not be counted as your telephone vote will be recorded in the system.

4 I want to postal vote but I'm travelling, and phone coverage is poor. What can I do?

You can nominate an address where you can collect your postal vote. This can be a friend's home, a hotel or PO box or other secure location. Once you've received your vote, the ECQ recommends voting straight away and mailing your declaration envelope to the ECQ immediately.

Voting must take place before the close of polls at 6pm on election day Saturday 31 October and received by the ECQ on or before 10 November.

5 I won't be able to vote because my work commitments/travel plans mean I can't phone or use a postal vote. Am I a non-voter?

If your commitments make it impossible to vote in the Queensland 2020 State general election, you can email nonvoters@ecq.qld.gov.au and provide your reason. The ECQ accepts valid and sufficient reasons for not voting.

6 I applied for a postal vote, but it didn't arrive in time. Am I a non-voter?

Please email nonvoters@ecq.qld.gov.au and explain that your postal vote has not arrived by 6pm on election day Saturday 31 October.