

Telephone voting

2024 local government elections

Telephone voting is a special service offered to eligible Queensland electors.

Please ensure you meet the below criteria before you call us to register for this service.

Am I eligible for telephone voting?

I need assistance to vote because I have an impairment.	<input checked="" type="checkbox"/>
I need assistance to vote because I have an insufficient literacy level.	<input checked="" type="checkbox"/>
I cannot physically vote at a polling place because I have an impairment.	<input checked="" type="checkbox"/>
I am registered as a special postal voter.	<input checked="" type="checkbox"/>
I am a distance voter and my registered address is more than 20km from a polling place.	<input checked="" type="checkbox"/>
I am an out-of-state or overseas voter, including defence force personnel serving overseas.	<input checked="" type="checkbox"/>

NOTE: If you don't meet any of the criteria above, there is a range of voting options available to you, including applying for a postal vote, voting at an early voting centre or voting on election day.

Eligible? Here are the next steps.

Voting by telephone takes some time and involves a number of steps. This is important because it helps ensure the integrity and security of your vote.

Steps for casting your vote	1	Once early voting begins call the ECQ on 1300 912 782 to register for a telephone vote. NOTE: Registrations close at midday on election day.
	2	You'll be asked to confirm your electoral roll details.
	3	We'll check your eligibility to vote by telephone using the above criteria.
	4	If eligible, we'll ask you to provide a six (6) digit PIN and a phone number or email address. This is so we can send you your unique registration number.
	5	When you receive your registration number and PIN – you're ready to vote! Have these details handy when you call us on 1300 912 782. When you call, you'll need to select option two (2) to cast your vote.
	6	First, we'll verify your identity through the registration number and PIN you provide. Remember not to share your name or address during the call – this ensures your vote remains secret.
	7	Once verified, we'll confirm your local government area.
	8	We'll then read you the ballot paper instructions and the list of candidates as they appear on the ballot paper.
	9	You'll then choose the candidates in your order of preference. As you make your choice, a witness will be watching to ensure the ballot paper is marked as you have instructed.
	10	When your ballot paper is completed, it will be placed in a sealed ballot box, just like it would be at a regular polling place.
	11	It will remain in the sealed ballot box until 6pm on election day, when the vote count begins.

Remember, when you vote by telephone, the secrecy of your vote will always be protected.

To learn more about the 2024 local government elections in Queensland, visit the ECQ website at www.ecq.qld.gov.au.