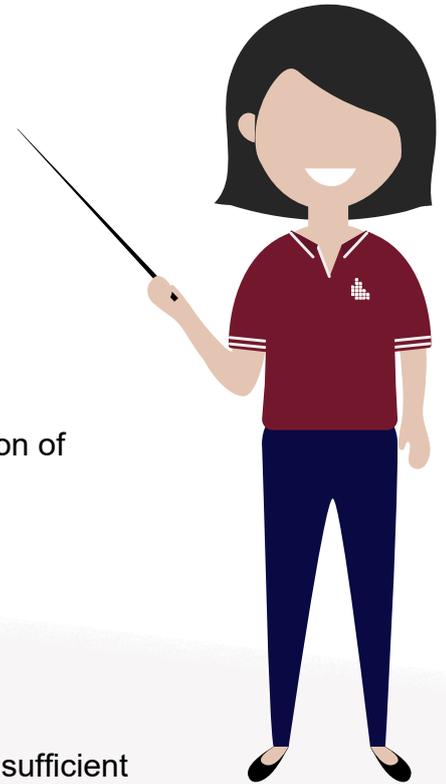


Telephone voting

How it works

Information sheet



Telephone voting is a special service offered by the Electoral Commission of Queensland (ECQ) for voters who meet certain criteria.

It is not available to everyone and there are strict eligibility checks.

Please see these below before attempting to register for the service.

You are eligible for telephone voting if:

- you cannot vote without assistance due to an impairment or an insufficient level of literacy
- you cannot vote at a polling booth because of an impairment
- you are listed as a postal voter on the electoral roll
- your address on the electoral roll is more than 20kms from a polling booth
- you will be interstate or overseas during the election period
- you are isolating due to a COVID-19 diagnosis during the election period
- you cannot vote at a polling booth during the voting period for an election.

A voter who does not meet one or more of the above criteria should not register for telephone voting.

All voters can apply for a postal vote, vote at an early voting centre, or vote on election day.

How does telephone voting work?

Telephone voting takes some time as the process is designed to ensure the integrity and secrecy of the vote.

- 1** Call the ECQ on 1300 912 782 during the designated telephone voting period to register your interest for a telephone vote.
- 2** You will be asked to verify your details as listed on the electoral roll and your eligibility for telephone voting will be checked.
- 3** If eligible, you will be asked to provide the ECQ representative with a six (6) digit personal identification number (PIN) and a phone number or email address to receive a unique registration number.
- 4** Once you have received your registration number and PIN call 1300 912 782 and select option two (2) to cast your vote.

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- 5** To ensure your vote is completely secret, you must not share your name or address during this call.
- 6** The ECQ representative will read out the ballot paper instructions, and the list of candidates.
- 7** You will be asked to choose the candidate or candidates in your order of preference, depending on the voting system for the election.
- 8** A witness will watch and listen to ensure the ECQ representative marks the ballot paper as you have instructed.
- 9** Once completed, the ballot paper is put in a sealed ballot box – just as if you had voted in person.
- 10** After the close of polls on election day the ballot box is opened, and all the votes are counted.
- 11** Your vote is always secret.