

Frequently Asked Questions

When will I hear if my application has been successful?

If you are a successful applicant, you will receive offers of employment as early as eight weeks before election day. These will be sent via email by the local Returning Officer.

Notifications will not be sent to unsuccessful applicants.

Please be aware that lodging an EOI does not guarantee employment.

What is QGov?

QGov is Queensland Governments preferred secure website for storing personal information. QGov will store your login credentials to ensure secure access to the Electoral Commission of Queensland (ECQ) Expression of Interest (EOI) portal. The details contained within your EOI will be stored by the ECQ.

Why do I need a QGov account to express an interest to work with ECQ?

ECQ is dedicated to ensuring the highest levels of security to protect your information. By using QGov the ECQ is protecting the information provided to us to from you. Part of the security measures is for you to authenticate your personal email address against the QGov service to ensure only you can access your information whilst working for ECQ. The QGov service uses confirmation of identity techniques such as SMS/text or email code verification messages that only you will receive. You will be required to use your QGov login every time you log into the ECQ Self Service Portal. It is advisable not to select the Google or Microsoft options to log in.

I have a question about my QGov account. Who do I contact?

If you have a question relating to your QGov account you will need to contact QGov on 13 74 68 to discuss your enquiry.

Is QGov and MyGov the same?

No. QGov is an initiative for Queensland Government, while MyGov is for Federal Government agencies (eg; Medicare and the Australian Taxation Office, where you will find the details of your group certificate).

How can I get technical assistance with submitting my EOI?

ECQ can help! Please phone the ECQ for further assistance on 1300 881 665 (Monday-Friday, 9am-5pm).

I have submitted an EOI, how can I check it has been received?

Your EOI will be available for you to view in your Self Service Portal once you have submitted it. If you can view your EOI then we will have received it.

How do I change the details I entered in my original EOI?

You can view and edit your EOI details at any time by logging into your Self Service Portal. You will need your QGov login to access the Self Service Portal.

What is the Self Service Portal?

The Self Service Portal is a component of the ECQ's new Election Management System. Submitting or modifying an EOI is only one of several functions the public will be able to do within the Self Service Portal. For example, should you be successful in obtaining employment for an election, you will be able to enter your financial details, access training materials, complete your timesheets and view your pay advices in the Self Service Portal.

Can I choose where I work?

No. You can nominate a radius preference to indicate how far you are willing to travel for work. Returning Officers try to hire people to work at polling booths that are close to the employee's home, but this isn't always possible.

Can I work at an election if I'm not on the electoral roll?

No. You must be on the electoral roll or the provisional roll to work at an election in Queensland. To check your enrolment, enrol to vote or update your details, please visit the [Australian Electoral Commission](#) website.

I am under 18 years old, can I work at an election?

Yes, 16 and 17 year olds are able to work at elections, but you will need to be provisionally enrolled to vote. To check your enrolment, enrol to vote or update your details, please visit the [Australian Electoral Commission](#) website.

Can I work at an election if I have a disability?

Yes. People with a disability are encouraged to apply to work at elections.

Will I receive training?

Yes, all temporary election staff must complete mandatory training before they can start work. Depending on your role, the training could include reviewing handbooks, completing online courses, attending face-to-face training, or a combination of these methods. Training is mandatory and must be completed before work commences.

I have worked at previous elections; do I still need to complete the training?

Yes, mandatory training must be completed before each election as procedures, systems and legislation may have changed.

How much and when will I be paid?

You will be paid in accordance with the specified [rates of pay PDF \(0.08 MB\)](#) for different roles.

You will be paid by electronic funds transfer to your nominated bank account within three weeks of election day.

How do I access my payslip and payment summary?

Your payslip will be available through your Self Service Portal.

You can access payment summary information from the Australian Tax Office (ATO) via a myGov account. Temporary election staff who do not have a myGov account will be required to create one.

Payment summary information is known as an **Income Statement** in ATO Online Services. For more information refer to [Accessing your income statement online](#) provided by the ATO or call 13 28 61.

Will I receive superannuation?

Yes, for some people. Temporary staff are eligible for superannuation once their earnings reach \$450.00 within a calendar month. The ECQ will pay employer superannuation contributions equivalent to the Superannuation Guarantee Contribution rate (currently 9.5% of the employee's ordinary time earnings).

Will election work affect my Centrelink payment?

It may. For advice on how payments for temporary election work may affect any government benefits, please contact the [Department of Human Services](#).

What should I wear to work?

The ECQ does not have a specific dress code for temporary election staff, but you are expected to exercise common sense and wear practical clothing appropriate to a professional work environment. Examples of inappropriate clothing include singlets, thongs or t-shirts with offensive or political images or messages.

You are strongly encouraged to wear supportive footwear due to the significant amount of time that many temporary election staff spend walking or standing to perform their duties.

Will I receive a meal while at work?

No, food and drinks are not supplied so we recommend you bring these with you as not all work locations will be close to a shop or café. Your supervisor will call you before you work to let you know whether water, a fridge and/or microwave are available as this will dictate what you'll need to bring.

If you are working on election day, please plan for lunch and dinner with snacks in between.

What happens if I can't work on the day?

If you find yourself unable to work for any reason, please advise your Returning Officer as soon as possible. If you don't know how to contact your Returning Officer, please call the ECQ on 1300 881 665.

Do I have to submit a new EOI every time I want to express an interest to work at an election?

Yes, you need to submit a new EOI every time you want to express an interest to work at an election. You need to ensure you have pressed the 'Interested' button against the election you wish to be considered for and ensure all fields are completed – including the Conflict of Interest questions.

You will have the opportunity to update your EOI at any time if your details have changed or if you wish to edit your responses to the EOI skillset questions. You can do this by visiting the ECQ website and logging into the Self Service Portal.

If you are successful in obtaining employment, you will be required to either complete or review your financial details (eg; bank account, superannuation, taxation) in the Self Service Portal. These details will carry over to future events.

How will I be notified of upcoming elections?

You will now have the option of managing your notification settings for upcoming elections. If your radius extends to an area that has an upcoming election, you will be notified via email and asked to verify your interest via the Self Service Portal. If you advise you are interested, your EOI will be sent through to the Returning Officer of that area for review and possible recruitment. If you advise you are not interested, you will be marked in the system as such for that election only.